

Casual Support Workers

\$38 - \$42 per hour (including casual loading) + super

Holdsworth believes in a community where all people have the support and services they need to maintain an independent, active and fulfilling life.

Our Community

Throughout the Eastern Suburbs, we support:

- children and adults living with intellectual disabilities;
- families with young children;
- older people who may be frail, ill, lacking mobility, experiencing social isolation or living with dementia; and
- their families and care givers.

About the opportunity:

Due to an increased demand for 1:1 support work, we currently have a rewarding opportunity for **Casual Support Workers** to make a difference in the community. This position is focused on delivering person centered activities to older people, including people living with dementia and people living with a disability. Shift times can vary in length, typically from between 2-5 hours (Monday - Saturday), with a minimum of 3 hours work across the day. The work is all close by to each other and you will have a very supportive team to work with, in which you will have opportunities for debrief and mentorship.

About you:

To be successful for this position, we are looking for individuals who are able to demonstrate the below:

- Ability to interact positively with participants, their carers, families and the wider community.
- Ability to work as part of a dynamic team as well as independently.
- Ability to be flexible, strong and resilient in various challenging situations
- Passionate about supporting people in the community.
- Ideally 6 months' experience within a similar role or relevant qualifications.
- Driver's Licence; and
- Own car, with full comprehensive insurance

Desirable criteria:

- Cert III/IV in Individual Support, Community Services and/or Aged Care;
- Personal care experience;
- First Aid & CPR Certificate

What's in it for you?

- Work that is meaningful and offers a sense of fulfilment;
- Opportunities for career progression;
- Dedicated team with mentorship and opportunities for debrief;
- Monthly social events;
- Flexible work / life balance

Steps from here:

If you are seeking an exciting challenge that will further develop your expertise and career, we want to hear from you.

Please check our website <https://holdsworth.org.au/work-with-us/> for further information and to download a position description should you be interested in researching the role further.

You can submit your resume via seek or on our website.

For further information please contact Simon Wise on [9302 3600](tel:93023600) or email simon.wise@holdsworth.org.au

Important Note: Although we appreciate the time and effort you take with your application, only successful candidates will be contacted and invited to attend an interview.

POSITION DETAILS

Position Title: Community Support Worker

Position Aim: To work in partnership with participants to support them to live meaningful and healthy lives, connected to their local community

Reporting To: Team Leader

Position Status: Casual

Award Level: **SCHCADS Award Level 2**
(\$38-42 per hour including casual loading and 10.5% superannuation)

All positions at Holdsworth are classified under the Social, Community, Home Care and Disability Services Industry Award 2010. Paypoint will be negotiated based on experience.

Special Requirements:

- All employees of the Centre must undergo a Police Check, Working with Children background check & NDIS Screening Check.

A. Key Areas of Responsibility:

Participants

- Promote person centred opportunities for people which support their individual aspirations;
- Promote participant's rights and communicate their responsibilities;
- Interact positively with people who are older, have memory loss or an intellectual disability as well as their carers and/or family members;
- Get to know local participants as well as their carers/family and understand their individual circumstances;
- Work in partnership with the participant and their carers/family, to provide flexible support that responds to their preferences and routines;
- Identify participant's interests and link them to local community activities and others with shared interests;
- Refer any complex issues onto the Team Leader and/or Coordinator;
- Promote participant safety and wellbeing at all times.

Programs and Services

- Provide holistic support that encompasses a range of individuals needs such as personal care, medication prompts, meal preparation, domestic assistance and social connection;
- Manage own time and rosters autonomously to deliver meaningful outcomes;
- Update individual support plans to reflect and respond to changing needs;
- Use appropriate PPE at all times and devices as supplied by Holdsworth;
- Assist in the implementation of planned group program activities;
- Consult regularly with the coordinator(s) and manager(s) regarding complex participant issues.
- Assist with the clean-up and safe storage of equipment as required;
- Handle cash payments from customers, participants where required in services, using receipt book;
- Report any issues, accidents or incidents to the Coordinator or Team Leader within 24 hours (or immediately dependant on severity) and submit appropriate supporting documentation within designated timeframe;
- Provide information, advice and referrals to people about Holdsworth programs, services and events;
- Maintain up to date knowledge of programs and services offered by Holdsworth.

Staff & Volunteers

- Support and motivate other staff or volunteers;
- Attend regular local team meetings;
- Promote safety and well-being of staff and volunteers at all times;
- Refer issues relating to staff or volunteer disputes, grievances or poor performance to the Project Officer, Coordinator or Manager as required;
- Identify and highlight to Coordinators and Managers professional development areas that will enhance current skills or development of new skills.

Community Partners

- Build positive connections with other health services and resources in the local area;
- Represent Holdsworth in the community in a positive manner.
- Assist with events, fundraising, communication and information dissemination for Holdsworth Community as requested.

Governance/Administration

- Report incidents as per Holdsworth policy, including clinical indicators;
- Keep all records (shift reports, rosters and documentation) up to date in a timely fashion;
- Consider continuous improvement methodology in all aspects of operations;
- Comply with Holdsworth policies, procedures and Code of Conduct at all times;
- Promote WH&S, equal opportunity, anti-discrimination throughout the organisation;
- Other duties related to position as directed by the Team Leader or Coordinator.

Key Performance Indicators:

- Positive interaction with staff, volunteers, participants, their carers, families and the wider community as evidenced by positive feedback from stakeholders;
- Reliable support during group or individual activities which support individual aspirations evidenced by positive feedback;
- Positive contribution to the motivation and morale of the Holdsworth team; and
- Evidence of accurate and relevant recording and reporting of data.