

Casual Support Workers

\$36 - \$40 per hour (including casual loading) + super

Holdsworth believes in a community where all people have the support and services they need to maintain an independent, active and fulfilling life.

Our Community

Throughout the Eastern Suburbs, we support:

- children and adults living with intellectual disabilities;
- families with young children;
- older people who may be frail, ill, lacking mobility, experiencing social isolation or living with dementia; and
- their families and care givers.

About the opportunity:

With lockdown restrictions set to ease and an increased demand for 1:1 support work, we currently have a rewarding opportunity for **Casual Support Workers** to make a difference in the community. This position is focused on delivering person centered activities to older people, including people living with dementia and people living with a disability. Shift times can vary in length, typically from between 2-5 hours (Monday - Saturday), with a minimum of 3 hours work across the day. The work is all close by to each other and you will have a very supportive team to work with, in which you will have opportunities for debrief and mentorship.

About you:

To be successful for this position, we are looking for individuals who are able to demonstrate the below:

- Ability to interact positively with participants, their carers, families and the wider community.
- Ability to work as part of a dynamic team as well as independently.
- Ability to be flexible, strong and resilient in various challenging situations
- Passionate about supporting people in the community.
- Ideally 6 months' experience within a similar role or relevant qualifications.
- Driver's Licence; and
- Own car, with full comprehensive insurance

Desirable criteria:

- Cert III/IV in Individual Support, Community Services and/or Aged Care;
- Personal care experience;
- First Aid & CPR Certificate

What's in it for you?

- Work that is meaningful and offers a sense of fulfilment;
- Opportunities for career progression;
- Above award pay rates;
- Dedicated team with mentorship and opportunities for debrief;
- Monthly social events;
- Flexible work / life balance

Steps from here:

If you are seeking an exciting challenge that will further develop your expertise and career, we want to hear from you.

Please check our website <https://holdsworth.org.au/work-with-us/> for further information and to download a position description should you be interested in researching the role further.

You can submit your resume via seek or on our website.

For further information please contact Simon Wise, HR Officer on [9302 3600](tel:93023600) or email simon.wise@holdsworth.org.au

Important Note: Although we appreciate the time and effort you take with your application, only successful candidates will be contacted and invited to attend an interview.

POSITION DETAILS

Position Title:	Community Support Worker
Position Aim:	To work in partnership with participants to support them to live meaningful and healthy lives, connected to their local community
Reporting To:	Team Leader
Direct Reports:	Volunteers
Position Status:	Casual
Award Level:	SCHCADS Award Level 2 (\$36-40 per hour including casual loading and 10% superannuation)

All positions at Holdsworth are classified under the Social, Community, Home Care and Disability Services Industry Award 2010. Paypoint will be negotiated based on experience.

Special Requirements:

- All employees of the Centre must undergo a Police Check, Working with Children background check & NDIS Screening Check..

A. Key Areas of Responsibility:

Participants

- Promote person centred opportunities for people which support their individual aspirations;
- Promote participant's rights and communicate their responsibilities;
- Interact positively with people who are older, have memory loss or an intellectual disability as well as their carers and/or family members;
- Get to know local participants as well as their carers/family and understand their individual circumstances;
- Work in partnership with the participant and their carers/family, to provide flexible support that responds to their preferences and routines;
- Identify participant's interests and link them to local community activities and others with shared interests;
- Refer any complex issues onto the Team Leader and/or Coordinator;
- Promote participant safety and wellbeing at all times.

Programs and Services

- Provide holistic support that encompasses a range of individuals needs such as personal care, medication prompts, meal preparation, domestic assistance and social connection;
- Manage own time and rosters autonomously to deliver meaningful outcomes;
- Update individual support plans to reflect and respond to changing needs;
- Use appropriate PPE at all times and devices as supplied by Holdsworth;
- Assist in the implementation of planned group program activities;
- Consult regularly with the coordinator(s) and manager(s) regarding complex participant issues.
- Assist with the clean-up and safe storage of equipment as required;
- Handle cash payments from customers, participants where required in services, using receipt book;
- Report any issues, accidents or incidents to the Coordinator or Team Leader within 24 hours (or immediately dependant on severity) and submit appropriate supporting documentation within designated timeframe;
- Provide information, advice and referrals to people about Holdsworth programs, services and events;
- Maintain up to date knowledge of programs and services offered by Holdsworth.

Staff & Volunteers

- Support and motivate other staff or volunteers;
- Attend regular local team meetings;
- Promote safety and well-being of staff and volunteers at all times;
- Refer issues relating to staff or volunteer disputes, grievances or poor performance to the Project Officer, Coordinator or Manager as required;
- Identify and highlight to Coordinators and Managers professional development areas that will enhance current skills or development of new skills.

Community Partners

- Build positive connections with other health services and resources in the local area;
- Represent Holdsworth in the community in a positive manner.
- Assist with events, fundraising, communication and information dissemination for Holdsworth Community as requested.

Governance/Administration

- Report incidents as per Holdsworth policy, including clinical indicators;
- Keep all records (shift reports, rosters and documentation) up to date in a timely fashion;
- Consider continuous improvement methodology in all aspects of operations;
- Comply with Holdsworth policies, procedures and Code of Conduct at all times;
- Promote WH&S, equal opportunity, anti-discrimination throughout the organisation;
- Other duties related to position as directed by the Team Leader or Coordinator.

Key Performance Indicators:

- Positive interaction with staff, volunteers, participants, their carers, families and the wider community as evidenced by positive feedback from stakeholders;
- Reliable support during group or individual activities which support individual aspirations evidenced by positive feedback;
- Positive contribution to the motivation and morale of the Holdsworth team; and
- Evidence of accurate and relevant recording and reporting of data.